

Quadrotech Nova

Office 365 management software that simplifies control of complex, multi-tenant IT environments

When it comes to Office 365 tenant management, you face several challenges due to the multiple workloads, admin consoles and data sources. Managing multiple Office 365 tenants, often the result of mergers and acquisitions, is a particular challenge, especially when each runs various workloads, including Exchange, One Drive, SharePoint and Teams. To find success, you need to reduce complexity, boost user adoption and gain deeper operational visibility and control across your environment.

Quadrotech Nova by Quest is Office 365 management software that helps

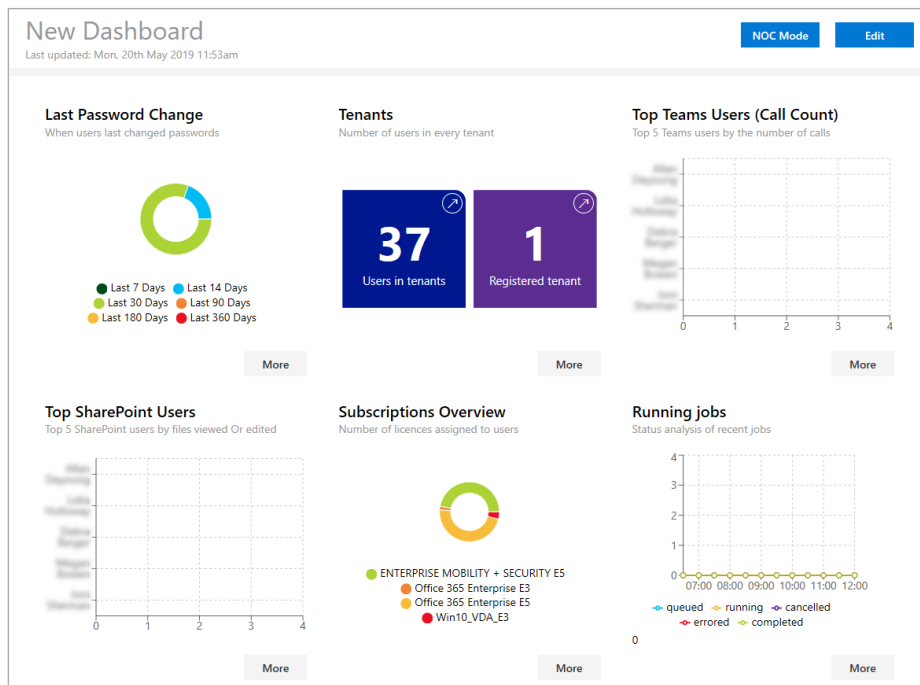
you simplify the management of large, complex, and multi-tenant environments. With integrated services such as reporting, delegation and policy control, Nova makes it easier and more efficient for you to maximize the return on your Microsoft cloud investment. Whether you have one tenant or thousands, Nova helps you:

- Transform insights into action from a single SaaS platform
- Gain deeper visibility and control of your environment
- Remove a significant load from IT

By integrating crucial management areas covering many use cases into one platform, Nova transforms insights into action.

BENEFITS:

- Manage multiple Office 365 tenants from a single platform
- Simplify management of licenses, user adoption, mail flow, security, permissions, storage and more
- Enhance delegation and policy control for Office 365 with pre-defined roles for specific users
- Accelerate Office 365 user adoption with granular usage reports
- Eliminate over-purchasing or under-utilizing Office 365 licenses with visibility into unassigned licenses
- Monitor performance and availability of the global Microsoft 365 service proactively
- Reduce the time required to diagnose and resolve level 1 help desk calls
- Protect Office 365 environments with detailed auditing, alerting and policy exception reports



Quadrotech Nova Office 365 management software provides integrated services from a single SaaS platform, enabling you to gain deeper visibility and control of your environment.

“I do find the Quadrotech Office 365 Service Status report very useful. It not only allows us to see what issues are affecting our tenant at any given time, but also gives the history of issues.”

*Vincent
User Environment IT Expert, Limagrain*

SYSTEM REQUIREMENTS

DATACENTERS

Datacenters are available in the US and EMEA regions.

BROWSERS

The latest version of the following browsers (desktop, not mobile) are supported:

Chrome

Edge

Firefox

Safari

REPORTING AND ANALYTICS

With more than 100 customizable Office 365 reports and dashboards, you can make fast decisions and manage your licenses, user adoption, mail flow, security settings, permissions, storage optimization and much more. You'll be able to drill down based on Active Directory attributes, visualize data with charts and heat maps, and correlate data from Teams, SharePoint Online, Exchange Online, Yammer and the native audit log.

DELEGATION AND POLICY CONTROL

Quadrotech Nova provides granular delegation and policy control for Office 365, enabling you to assign pre-defined roles and responsibilities to specific users, such as help desk operators, country-level administrators, or even end users – setting boundaries far more precise than native delegation. Nova also includes policy-based automation for authorization, service configuration, and license assignment.

LICENSE LIFECYCLE MANAGEMENT

Quadrotech Nova combines reporting, delegation and policy management tools to help IT, finance and business units tackle the Office 365 license management problems of over-purchasing and under-utilization. With clear and immediate visibility into unassigned licenses, you can drive adoption, reassign where needed and reduce cost.

SERVICE HEALTH MONITORING

Quadrotech Nova watches the performance and availability of the global Microsoft 365 service network so you don't have to – proactively alerting you of potential problems, spotlighting possible root causes and keeping you fully informed of how incidents impact your users. Nova will also keep watch on your network and compare results to help pinpoint and isolate issues, including Teams voice quality, Exchange Online connectivity, OneDrive uploads/downloads, Active Directory Federation Services connectivity, and URL-based monitoring for load balancers, mobile device management and other endpoints.

SECURITY AND AUDIT REPORTS

Protect your Office 365 environment with detailed auditing, alerting and pre-defined policy exception reports. Unlike the native Office 365 audit log, Quadrotech Nova combines security and audit data with reports on current permissions, access levels, Teams membership, user licenses and group memberships, giving you a complete picture of user and administrator activity across all tenants so you can detect and investigate potential threats.

ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.